ePanic Button

Panic Button & Mass Notification Software
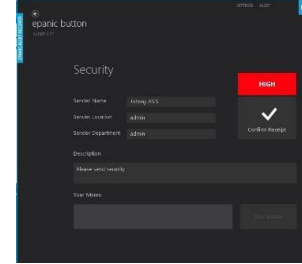
EMAIL	SMS TEXT	VOICE CALL	DESKTOP ALERTS

All with a Single Click

1 Click the icon on desktop, *or* hot key combination *or* optional hardware to send alerts and messages.
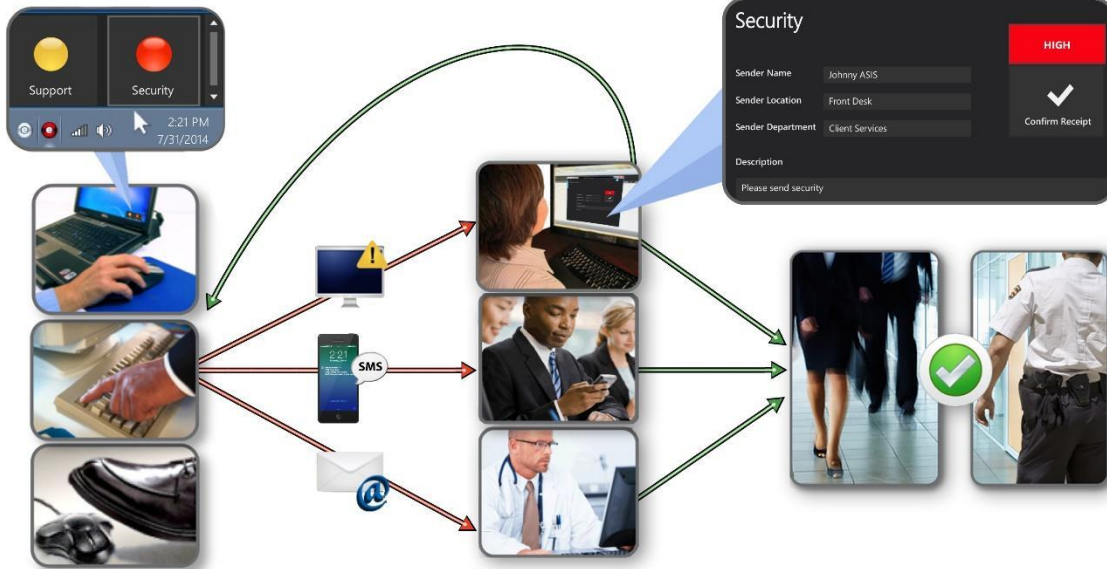
2 Distribute customized combination of desktop alerts, SMS text and email messages to receivers.

3 Confirm receipt of desktop alert to notify sender that alert was received and help is on the way.
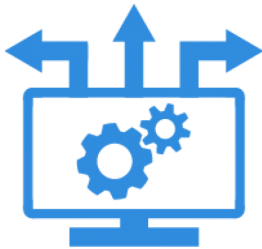
4 Receive the appropriate level of support or security.

Configure buttons for different locations and emergencies!

FREE TRIAL

ePanic Button | www.epanicbutton.com | contact@epanicbutton.com | 919-590-0574

Case and Incident Management Database
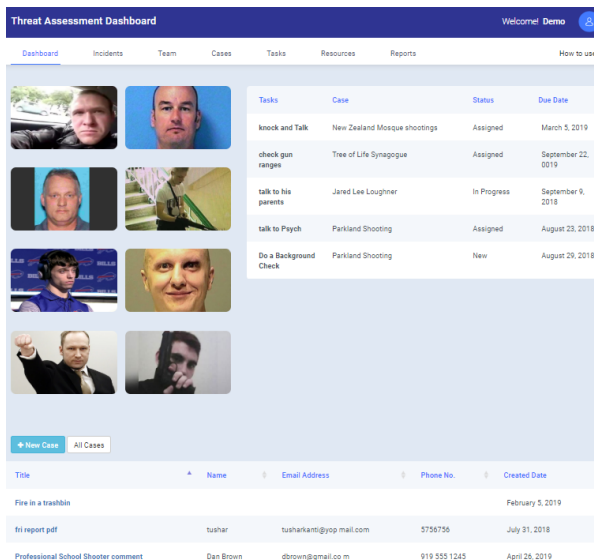

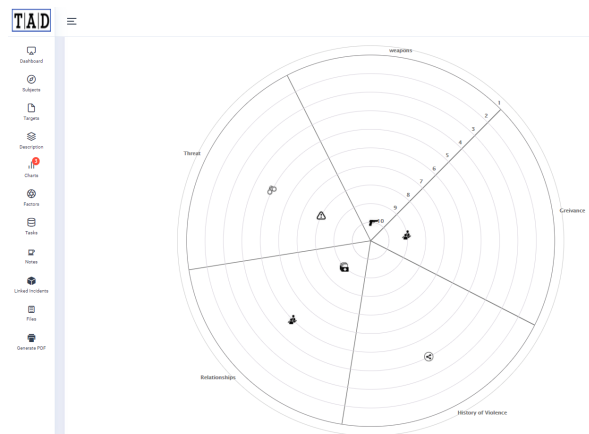**Case/Incident Management**

Online Report Submission

Team/Task Management

Assess Threat

Dashboard of Cases, Tasks and Reports

Plot Findings on Chart to Rank the Risk

FREE TRIAL

eSecurity Dashboard | www.securitydashboard.com | jlee@peaceatwork.org | 919 590 0574

<h1 style="color:red; text-align:center;">ePanicButton</h1>

Summary of Benefits and Solution

De-escalate; early detection; "nip problems in the bud"

Provide the option of a "Support" button for low level concerns, the most common type.

- The range of button options allows for prevention
- Opportunity to de-escalate before it becomes serious

<u>Actual usage</u>: Impatient client at health care center was upset over long wait. Support button brought the manager to help reassure the individual and "talked them down".

Reliability; Ensure message is received

When you absolutely, positively need someone to get the message.

- Range of messages: emails, sms text, voice calls and desktop alerts, all within seconds.
- Program provides user notice when the connection is down and how to fix it.

<u>Actual usage</u>: Security Officer received all 4 types of messages when they were not in the office.

Versatile - Customizable

Create the range of messages based on your unique and/or emerging needs.

- Customize messages for specific concerns of role, department or location
- Organize users into "Groups": different locations - different roles

<u>Actual usage</u>: Only Managers can send out a *Lockdown Notice*; different locations can send only to local receivers.   note- messages can go to anyone, regardless of Group

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Tracking and Risk Analysis

Information is Power. Information is Key. Know what is going with metrics.

- Log of all messages sent and confirmations
- Run reports to see what individuals and departments have the most issues and which buttons are most frequently used.

<u>Actual usage</u>: After a *Security* button was sent, Admin tracked when officers confirmed. After a Lockdown button was sent, they tracked who confirmed the message and *who did not*.

Fast roll out

It is software. No wires, equipment or physical installation. No service people sent or downtime.

- Edits/changes of users and buttons pushed out in seconds.
- Default settings for rollout: *Security* for high level issues; *Support* for low level.

<u>Actual usage</u>: Using software pushout tools and uploading list of users, installed thousands of stations in just 1 hour.

eSecurity Dashboard
Summary of Benefits and Solution

Incident management database

Track, organize and link all of your security and safety reports.

- Connect your *ePanic Alerts, Reports, Incidents* and *Cases* in one central dashboard.
- Link these records to files, tasks and users to ensure easy access of related content.

<u>Actual usage</u>: Security/Safety Director is able to view the latest reports and incidents, organizing them quickly in order of priority.

Work as Team

Develop your team and establish a *Task* Management system based on role.

- Delegate tasks with assignment notification and due date reminders.
- Send notifications when any updates occur within an assigned *Case*.

<u>Actual usage</u>: A *Director* can delegate *Managers* to assign *Tasks* to *Users* with status tracking.

Organization-Wide Risk Awareness   *covid tracking too

Run reports of all *Alerts, Reports, Incidents* and *Cases* by type, date range, location and departments.

- View *Incidents* in Charts to visually display frequency, rate and occurrence.
- View location of all or filtered *Incidents* in a Map, anywhere in the world.

<u>Actual usage</u>: By filtering *Reports* and *Incidents* by type and date range, along with comparison to plotted points on a map, investigators are able to zero in on a perpetrator.

Big Picture Case View

Allow *Case* investigators to see all of the critical data all at once, in various formats.

- Old detective Cork-Board idea: put all *Factors* in one spot for a comprehensive view.
- View all *Factors* in a timeline to visualize trends in subject's behavior and situation.

<u>Actual usage</u>: In too many mass casualty events, if all the warning signs and red flags were pooled together in one spot, the inevitable did not have to be so.

Configurable

You know what you are doing. We provide the tools to help.

- Develop your own custom fields for the info that you need.
- Create your own *Incident Types* and *Factor Sectors* to fit your particular categorization

<u>Actual usage</u>: Set up the data and reports to match whatever Threat Assessment and/or Risk Analysis method that you use.